

Accessibility Standards Overview

IOTA is committed to providing on-demand enterprise applications accessible to all individuals, including users working with assistive devices, such as speech recognition software and screen readers. To help meet our goal of universal design, IOTA follows the internationally recognized best practices in Section 508 of the Rehabilitation Act and the Web Content Accessibility Guidelines (WCAG) 2.0 Level AA to the extent possible.

Our Voluntary Product Accessibility Template (a tool used to document a product's conformance with the accessibility standards under Section 508 of the Rehabilitation Act) includes an accessibility assessment of our products. For a copy of this document, contact IOTA Customer Support.

General Accessibility Requirements

Consider these requirements when using IOTA.

- JavaScript support must be available and turned on.
- After a specified period of inactivity, a session timeout popup window may automatically display, prompting you to log out or continue working. Your administrator can set this time interval or disable it altogether. Your browser must allow pop-ups in IOTA Products; otherwise you won't receive a warning about the upcoming timeout.
- Pilot and Beta features may not be accessible.

Recommended Browsers

For general accessibility testing, IOTA uses the most current version of Mozilla® Firefox® and Microsoft® Internet Explorer® on Windows®, and Apple® Safari® on OS X®.

Contacting IOTA with Accessibility Concerns

To access documentation and knowledge base articles or to contact customer support, click the **Help** link at the on any page.

To report any accessibility concerns or to request an alternate format of any document, send an email to accessibility@iotasolutions.com.